|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **DEFINE A PROCESS FORM** | | | | | |
| **Process Name:** | |  | | |  |
|  | |  | | |  |
| **Primary Service Produced:** | | |  | |  |
|  | | |  | |  |
| **Key Process Steps (5-8)** | | | | **Key Activities for Each Step (1-3)** | |
|  | | | |  | |
|  | |
|  | |
|  | | | |  | |
|  | |
|  | |
|  | | | |  | |
|  | |
|  | |
|  | | | |  | |
|  | |
|  | |
|  | | | |  | |
|  | |
|  | |
|  | | | |  | |
|  | |
|  | |
|  | | | |  | |
|  | |
|  | |
|  | | | |  | |
|  | |
|  | |
| **Key Outcomes** | **Quality:** | | | | |
| **Cost / Efficiency:** | | | | |
| **Time:** | | | | |